

## Goal: PUBLIC SAFETY

### Desired Community Condition(s)

Residents are safe from crimes against persons and property.

Residents feel safe in their neighborhoods, schools, and the community.

### Program Strategy:CORRECTIONS/DETENTION

21503

Provide safe, secure, and humane environment for staff and inmates.

#### Department: CORRECTIONS AND DETENTION

#### Service Activities

Security

Inmate Services

#### Strategy Purpose and Description

The purpose is to serve and protect the citizens of Albuquerque and surrounding areas by providing for the care, custody, and control of legally incarcerated inmates in a safe and secure environment. This is accomplished by providing training to security staff, safety programs, and inmate care which includes educational, nutritional, medical, mental health, treatment and counseling services.

Policies and Procedures of the Corrections/Detention Department follow national standards set forth by the American Correctional Association Standards for Adult Local Jails.

#### Changes and Key Initiatives

Re-Apply for American Correctional Association Accreditation. Continue to contract with a Judge Pro-tem to review inmate cases for population control.

Implement an Inmate medical co-payment and processing fee program. Implement Strategic Risk Management Plan, the plan will train staff in 11 objectives and strategies designed to provide a safe and secure environment for staff and inmates.

Implement a medical co-payment charging inmates for medical visits, in order to offset medical costs.

Implement a booking processing fee.

In FY/05 the department will investigate relief factors for staffing to reduce current overtime expenditures by 10%.

The department will deploy a management development and learning system to increase staff retention and decrease supervisory complaints.

IN FY/05 improve inmate classification to ensure compliance with ACA standards.

Develop and deploy an improved case management system in FY/05.

Develop a weekly reporting system for the Center laundry.

Develop a process that tracks and maintains the quality of Inmate Food Services in FY/05.

#### Priority Objectives

##### Fiscal Year Priority Objectives

2005 OBJECTIVE 19.□Apply for the American Correctional Association (ACA) accreditation by the end of the first quarter of FY/05 and achieve accreditation by the end of the FY/05.  
OBJECTIVE 18.□Apply for and begin the initial audit for National Commission for Correctional Health Care (NCCHC) accreditation by the second quarter of FY/05 and acquire NCCHC accreditation by the end of the fourth quarter of FY/05.  
OBJECTIVE 20.□Develop a plan, to include a public process with respect to location decisions, for the centralized processing facility including location, construction, operation and financing by the end of FY/05 and develop an interim centralized processing program by the end of the second quarter, FY/05.  
OBJECTIVE 22.□Complete the RFP and selection of the medical/mental health vendor for MDC by the beginning of the third quarter FY/05.

#### Input Measure (\$000's)

2001	260	260 CORRECTIONS AND DETENTION FUND	22,447
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2002	260	260 CORRECTIONS AND DETENTION FUND	22,447
2003	260	260 CORRECTIONS AND DETENTION FUND	35,454
2004	260	260 CORRECTIONS AND DETENTION FUND	34,236
2005	260	260 CORRECTIONS AND DETENTION FUND	36,626

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
<b>A safe, secure and humane environment for inmates</b>	<i>% reduction in tort claims</i>	2002	25%		23%	
	<i>number of inmates in disciplinary segregation</i>	2003	tbd		1801	
	<i>number of inmates in disciplinary segregation</i>	2004	TBD		1,896	
	<i>number of inmates in disciplinary segregation</i>	2005	TBD			

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
<b>A safe, secure and humane environment for staff</b>	<i>% reduction in worker comp. claims</i>	2002	5%		7%	
		2003	5%		4%	
		2004	5%		4%	
		2005	5%			

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
<b>Prisoners are securely held.</b>	<i># escapees or inappropriate releases</i>	2004	TBD		10	
	<i># escapes or inappropriate releases</i>	2005	TBD			



**Goal:** PUBLIC SAFETY  
**Parent Program Strategy:** CORRECTIONS/DETENTION  
**Department:** CORRECTIONS AND DETENTION

**Service Activity:** Security

2122000

***Service Activity Purpose and Description***

Provide inmate security by fostering a safe environment for both staff and inmates.

Through a recruitment officer the department has been able to recruit highly qualified individuals from the military. Through mandatory security and safety training, Correction Officers can defend themselves against aggressive inmates, identify possible problems, reduce inmate assaults, and ensure that the incidence of hazardous contraband is reduced.

These programs follow ACA standards.

***Changes and Key Initiatives***

Increase Employee Awareness of Direct Supervision  
 Implement a safety program to promote personal safety.  
 Market Principles of Direct Supervision.

***Input Measure (\$000's)***

2002	260	260 CORRECTIONS AND DETENTION FUND	13,971
2003	260	260 CORRECTIONS AND DETENTION FUND	22,051
2004	260	260 CORRECTIONS AND DETENTION FUND	20,426
2005	260	260 CORRECTIONS AND DETENTION FUND	20,302

***Strategic Accomplishments***

Contracted with a Judge Pro-tem to review inmate cases to control inmate population.  
 Created a lateral entry program to recruit experienced officers throughout the state.  
 Increased wages for all security personnel to improve recruitment and reduce the turnover rate.

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of employees trained	2001				
	2002	522		410	
<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
Average daily population of prisoners	2005	TBD			
<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of prisoners booked	2001	30,000		34,323	
	2002	35,000		37,697	
	2003	38,000		40,493	
# prisoners booked	2005	TBD			
<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
avg. daily pop. of prisoners	2001	1350		1457	

	2002	1480	1410
Avg daily pop. of prisoners	2003	1500	1680

<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
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% of employees have full understanding of direct supervision.	2004	tbd		380	
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<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
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Inmate incidents managed without use of force.	2005	TBD			Use of force indicients per 100 inmates
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<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
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Accident free miles of transport of inmates.	2005	TBD			
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<b>Quality Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
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% Facility Staff completing madated Basic Training	2005	TBD			
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**Goal:** PUBLIC SAFETY  
**Parent Program Strategy:** CORRECTIONS/DETENTION  
**Department:** CORRECTIONS AND DETENTION

**Service Activity:** Inmate Services

2131000

### **Service Activity Purpose and Description**

The purpose is to provide food service, medical service and mental health services to inmates. These services are provided through contracts with Canteen, CMS and UNM. All the contracts meet the required standards as set forth by the American Correctional Association.

Inmate Services also provides Case Managers who support the inmate connection between the inmate and their family.

### **Changes and Key Initiatives**

Contracted out for Food and Laundry Services to improve cost efficiency

### **Input Measure (\$000's)**

2002	260	260 CORRECTIONS AND DETENTION FUND	8,476
2003	260	260 CORRECTIONS AND DETENTION FUND	13,403
2004	260	260 CORRECTIONS AND DETENTION FUND	13,810
2005	260	260 CORRECTIONS AND DETENTION FUND	16,324

### **Strategic Accomplishments**

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of inmates receiving medical services	2001			48,645	
	2002	49,520		49,520	
# of inmates receiving medical services	2003	49,520		40,493	
	2004	49,520		38,354	
	2005	49,520			

<b>Output Measures</b>	<b>Year</b>	<b>Projected</b>	<b>Mid-Year</b>	<b>Actual</b>	<b>Notes</b>
# of inmates receiving psychiatric services	2001			2,544	
	2002	2,549		2,549	
# of inmates receiving psychiatric services	2003	2,549	2,549	2,664	
	2004	2,549	2,549	3,880	
	2005	2,549			

<b><i>Output Measures</i></b>	<b><i>Year</i></b>	<b><i>Projected</i></b>	<b><i>Mid-Year</i></b>	<b><i>Actual</i></b>	<b><i>Notes</i></b>
# of inmates referred for psychiatric services	2001			25,320	
	2002	33,523		33,523	
# of inmates referred for psychiatric services					
# of inmates referred for psychiatric services	2003	33,523	33,523	36,500	
	2004	33,523	33,523	36,500	
	2005	33,523			

<b><i>Output Measures</i></b>	<b><i>Year</i></b>	<b><i>Projected</i></b>	<b><i>Mid-Year</i></b>	<b><i>Actual</i></b>	<b><i>Notes</i></b>
# meals served to inmates	2005	TBD			

<b><i>Quality Measures</i></b>	<b><i>Year</i></b>	<b><i>Projected</i></b>	<b><i>Mid-Year</i></b>	<b><i>Actual</i></b>	<b><i>Notes</i></b>
# of inmate tort claims filed	2001			44	
# of inmate tort claims filed	2002	44		44	
	2003	44		113	
	2004	44		114	
	2005	44			